



OPERATIONS FIELD TECHNICIAN

Based in Chicago's Western Suburbs, Insight Promotions specializes in automating package-based promotions and provides leading consumer package goods companies with over 1 billion in-pack toys, consumer deliverables, and fragile food items. We are seeking an entry level Field Technician willing to travel extensively to provide onsite set-up of in-line equipment required for promotional product insertion as well as hands-on assembly of equipment on the shop floor and at client sites. This Technician will also troubleshoot mechanical problems and perform equipment maintenance to ensure customer expectations are exceeded.

DUTIES AND RESPONSIBILITIES

Client Equipment Implementation:

- Follow Insight's client service protocol.
- Ability to successfully deliver, start-up, re-start & tear down equipment at client production facilities.
- Troubleshooting any production disruptions.
- Carrying out routine and first-line maintenance.
- Familiarity with all mechanical equipment on site.
- Completing integrity and performance testing.
- Continually monitoring safety system status.
- Training client staff on site to operate our equipment in our absence.

Tech Lab Operations:

- Execute equipment refurbishment & sanitation guidelines.
- Assemble automation machines based on written or verbal instructions including familiarity with schematic drawings.
- Maintain a safe, clean, and orderly working environment and follow safe working practices.
- Work closely with client plant personnel as well as all levels of an organization.
- Reporting risks and incidents to the appropriate personnel.
- Maintaining equipment history and all other relevant records.

REQUIREMENTS

- 2+ years of relevant experience being comfortable handling tools for small repairs and maintenance.
- Work independently and demonstrate strong interpersonal and communication skills. Strong positive attitude that builds strong relationships and enables the individual to accomplish any task.
- Ability to work within timelines and in high pressure situations.
- Proven ability to form and participate in technical team environment.
- Strong problem solving, negotiating, and decision-making skills.



- Ability to handle multiple and sometimes conflicting priorities.
- Ability to work extended schedules including nights and weekends, and short notice, when required.
- Ability to travel based on client requirements, multiple days per week extended over several weeks at a time.

If you are interested in position that will keep you challenged and ahead of the curve technically then please send your resume to **Laura@DPGmanagement.com**. We offer a competitive benefits and compensation package and a dynamic environment.

Equal Opportunity Employer